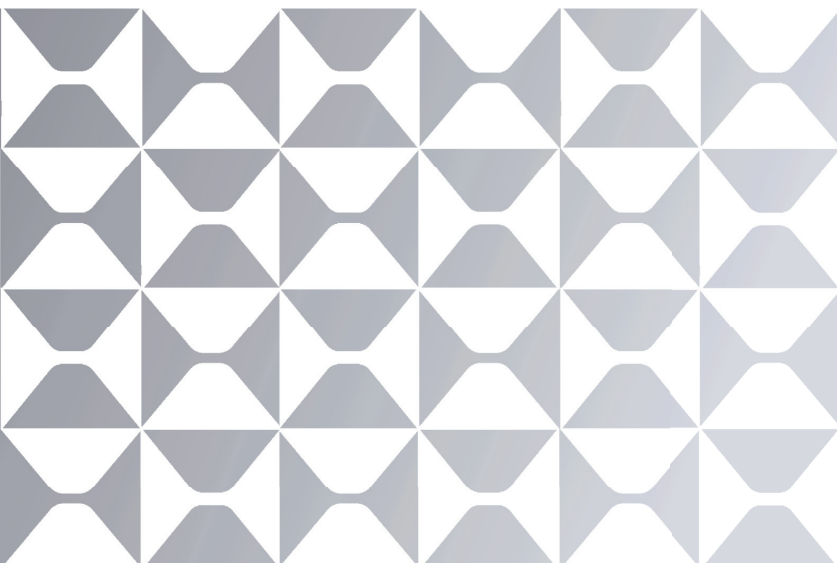


MAXHUB Interactive Display

E3 Series



Quick Start Guide

V1.4

MAXHUB

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Thank you for choosing MAXHUB product.

To ensure that you are able to fully utilize the capabilities of the product, we ask that you please read this quick start guide carefully and thoroughly before using the device. Should you have any questions or require assistance, please do not hesitate to contact our technical support team for guidance.



WARNING

Operation of this equipment in a residential environment could cause radio interference.

Placement

- i. Please do NOT place the product on a slope, mount on an unstable stand or an insufficiently robust wall, a table nor a shelf.
- ii. Please do NOT expose the product to direct sunlight or any other heat source.
- iii. Please do NOT put the product near devices that generate strong magnetic fields.
- iv. Remove water splashes immediately with a clean dry cloth.
- v. Please do NOT place any other heavy objects on the product.
- vi. Please do NOT put the unit directly facing an air conditioning vent to avoid condensation inside the glass.

Power Supply

- i. Please check the product's operating voltage and frequency matches the local power configuration.
- ii. Please unplug the device during storming or thundering weather.
- iii. Please unplug the power should the product is left unused for long time.
- iv. Please keep the power cable from physical or mechanical damage.
- v. Please use the original power cable from the accessory bag, don't modify or lengthen it.
- vi. Please make sure the AC is grounded.
- vii. This power cable comes with the device exclusively for this device only.
- viii. Please do not abruptly interrupt the power supply or unplug the device while it is powered on to prevent any potential damage.

LCD Screen

- i. Do NOT use hard nor sharp objects on the screen other than MAXHUB stylus.
- ii. Please unplug the power before cleaning the product. Please clean the screen with a soft, dustless and dry cloth.
- iii. Please do NOT use water or liquid detergent to clean the product.
- iv. Please contact the authorised reseller for thorough cleaning.
- v. Please do NOT display a high-brightness image on the screen for too long time.

Viewing Distance

For optimal viewing experience, it is recommended to position the commercial display at a distance that is 3-4 times the diagonal length of the screen.

Temperature & Humidity

- i. Please do NOT put the product near a heater nor a radioactive source.
- ii. If the product is moved from a cold place to a warm one, please unplug the power cable and allow the product to gradually warm up for at least two hours to reduce the moisture.
- iii. Operating temperature of the product is 0°C-40°C, operating humidity is between 0%-90%RH.
- iv. Avoid exposing the unit to rain or placing it in high humidity areas. Additionally, it is crucial to keep the unit in a dry and cool indoor environment.

Ventilation

Please ensure that the interactive flat panel is placed in an area with adequate ventilation to allow for proper heat dissipation. It is recommended to leave a minimum of 10cm of space on the left, right, and back of the device, and 20cm of space above it to ensure proper airflow and optimal performance.

Notes for Cleaning

Please do not block or cover the heat vents on the back panel and do not spray liquids on the device.

Energy Saving

Please note that simply pressing the power button will not fully shut down the interactive flat panel. Instead, it will enter standby mode, with only the screen turning off. To properly shut down the device, please always select "Shut down" from the Windows Start menu.

Power Switch Status Signs

"I" means power on, "O" means power off.

Maintenance

Please contact authorised reseller for maintenance or repairing.

Warranty Exclusions

MAXHUB does not warranty Products that match any one or few of the following descriptions:

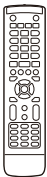
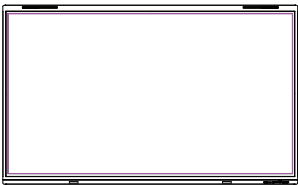
- i. Product damage caused by violating the user manual.
- ii. Hardware damage caused by improper setup.
- iii. Product damage caused by unauthorised modification or maintenance.
- iv. Product damage caused by using in an unsuitable environment.
- v. Product damage caused by abnormal external force.
- vi. Product damage caused by natural disasters or other force majeure.
- vii. Damaged Warranty Sticker.
- viii. Unable to provide effective purchase certificate.

More help

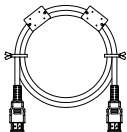
For FAQs, technical support, software and user manual download, please visit: www.maxhub.com

I. Package Contents

Please check if the following contents are included in the package:



Interactive Display ×1	Display Bracket ×1	Remote Control ×1	Quick Start Guide ×1
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Stylus ×2	Wifi Module ×1	HDMI Cable ×1	Power Cable ×1
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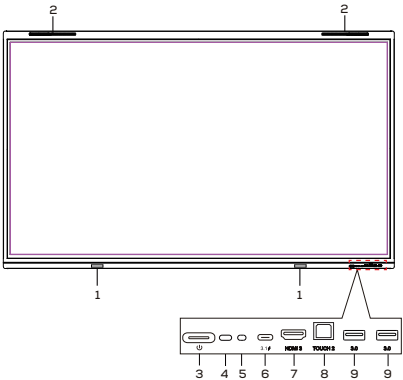


NOTE

The mechanical drawings in this document only take 75" device as an example and the diagrams in this document are for reference only. For more details, please refer to the actual product you receive.

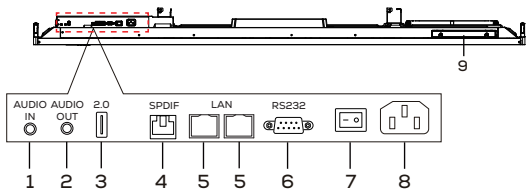
II. Product Introduction

Front



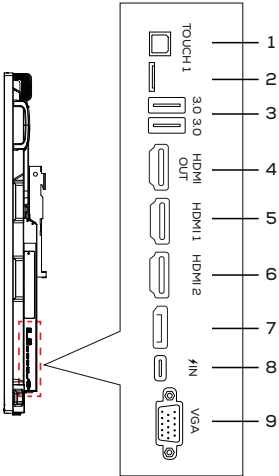
No.	Item	Description
1	Magnetic Zone	Area for placing the absorptive magnetic pen.
2	Loudspeaker	Sound output
3	Power	Turn on/off the screen.
4	Remote Control Signal Receiver	Receive the signal of remote control.
5	Light Sensor	Identify the brightness of ambient light.
6	3.1⚡	Support charging, data transmission, extension for audio and video output interface, etc. Note: The maximum rated power of the USB Type-C port of this product is 65 W. When using this port to charge electronic devices, the charging power of the electronic device cannot exceed the rated power of this port. If the charging power of the electronic device exceeds the rated charging power of this port, please Do not directly use this port for charging.
7	HDMI 3	High-definition multimedia interface signal input, connect to devices with HDMI output interface (personal computer with HDMI output, set-top box, or another video device).
8	TOUCH 2	Touch signal output to the external computer.
9	3.0	Connect USB devices such as mobile hard disk, U disk, USB keyboard and mouse, USB drives, etc.


Bottom



No.	Item	Description
1	Audio In	External audio sources input.
2	Audio Out	Audio output to the external speaker
3	2.0	Connect USB devices such as mobile hard disk, U disk, USB keyboard, mouse, USB drives, etc.
4	SPDIF	Carry multichannel sound via optical signals.
5	LAN	Connect to Ethernet
6	RS232	Serial interface, used for mutual transfer of data between devices
7	AC Switch	To open or shut down AC power supply. "I" - Power On. "O" - Power Off.
8	AC IN	AC power input, connecting AC power supply
9	WiFi Module	WiFi Module

Side



No.	Item	Description
1	Touch 1	Touch signal output to the external computer.
2	TF Card Slot	To insert TF card
3	3.0	Connect USB devices
4	HDMI Out	Connect to the devices with HDMI input function
5	HDMI 1 / 2	High-definition multimedia interface signal input, connect to devices with HDMI output interface (personal computer with HDMI output, set-top box, or another video device)
6	DP In	Connect to devices with Display Port output function.
7	 In	Support charging, data transmission, extension for audio and video output interface, etc. Note: The maximum rated power of the USB Type-C port of this product is 5V 3A; If the charging power of the electronic device exceeds the rated charging power of this port, please Do not directly use this port for charging.
8	VGA	Input for external computer image

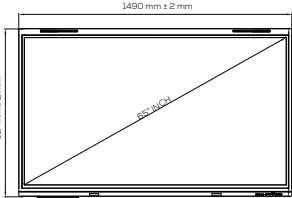

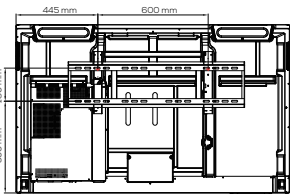
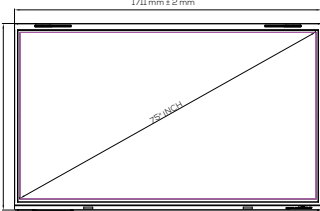

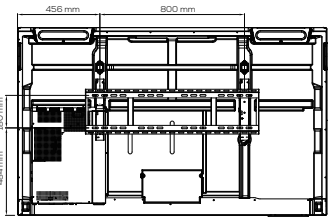
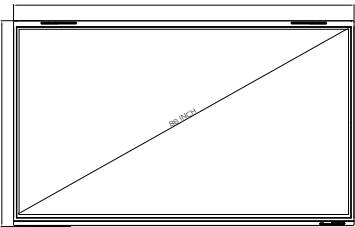

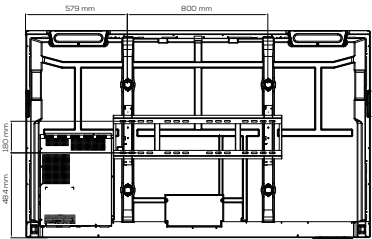
Remote Control



No.	Icon	Description
1	Power	Power on/off
2	Mute	Mute/unmute
3	Start	PC's Windows key
4	Space	PC's Windows key
5	Alt+Tab	PC's Alt+Tab key
6	Alt+F4	PC's Alt+F4 key
7	Numeric keys	Numeric input
8	Display	Display channel information.
9		/
10	Input	Pop up setting menu
11	Home	Return to Android system
12	Menu	Pop up menu
13	Red	Enable or disable keys and Touch
14	Green	Enable or disable keys
15	Yellow	Enable or disable Touch
16	Blue	Pop out or close the screen freezing tools
17	Screen Backlight	Turn on/off the screen backlight
18	Backspace	PC's backspace
19	Up	Scroll up
20	Left	Scroll left
21	Right	Scroll right
22	Down	Scroll down
23	Enter	Confirm your selection
24	Pen	Quick start writing mode
25	Back	Return to your last state
26	PgUp	Page up
27	PgDn	Page down
28	CH.+ / CH.-	/
29	VOL+ / VOL-	Volume up/down
30	F1 - F12	PC's functional keys

III. Dimension

Before mounting the display on a wall, please check the physical dimensions of the display. It is recommended to maintain a suitable distance between the wall and the rear of the display. Refer to the diagrams below for the relative position of the display and the bracket:

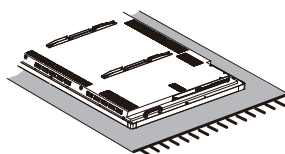
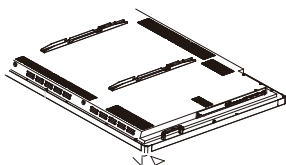
	Front	Side	Rear
65"			
75"			
86"			

IV. Installation

Wall Mounting

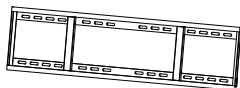
Step 1:

Take the display out of its packaging and place it on a soft, flat surface.



Step 2:

Take the wall mounting accessory out of the package box. (Wall anchors are only required if the display is to be mounted on a wall).



Display bracket
a-1pcs



Wall anchor
b-8pcs



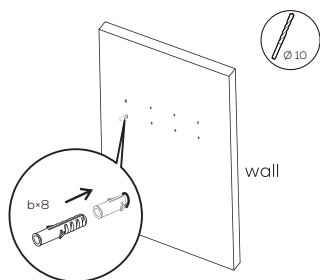
Hexagon head screw
c-8pcs



Washer
d-8pcs

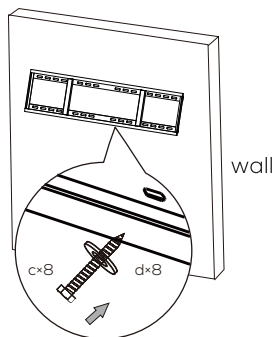
Step 3:

Confirm the installation position of the display bracket, and screw 8 pcs of wall anchors b into the wall. (It is recommended to use 10 mm of impact drill bit.)



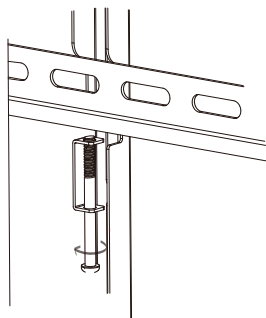
Step 4:

Align the bracket with the mountign holes above, and use 8 pieces of screw c and 8 pieces of washer d to fix the display bracket to the wall.



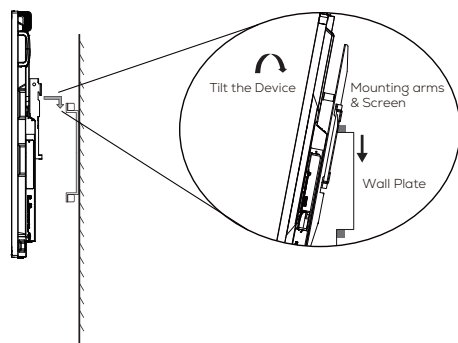
Step 5 (Required for mobile stand only):

Tighten the safety screw counter-clockwise to align the top of the scw with the second screw hole.



Step 6:

Place the display vertically on the bracket, aligning the display bracket with the holes on the wall bracket.



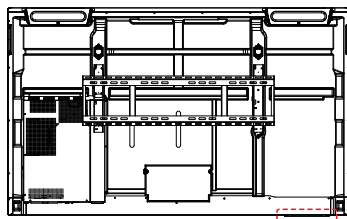
WiFi Module Installation

CAUTION

Please do NOT connect the display to the power supply before installation.

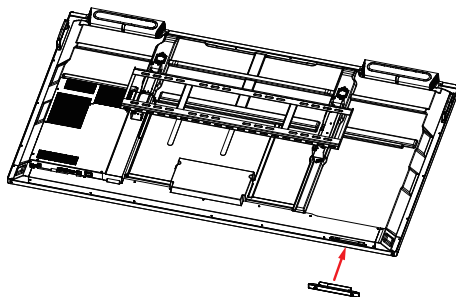
Step 1:

Use a Philips screwdriver to loosen two screws on the cover of the WiFi module, and remove the cover.

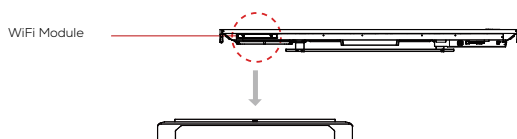


Step 2:

Insert the WiFi module into the wireless module slot and screw the cover back onto the display.



The bottom view:



OPS Module Installation and Removal (Optional)

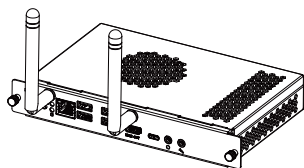


CAUTION

Please do NOT connect the display to the power supply before installation.

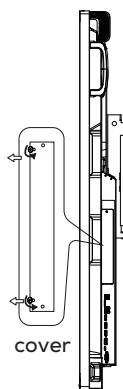
Step 1:

Prepare the OPS module.



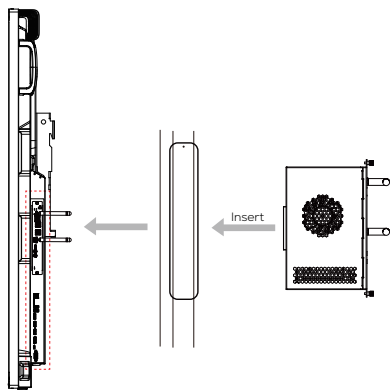
Step 2:

Unscrew and remove the cover of OPS module.



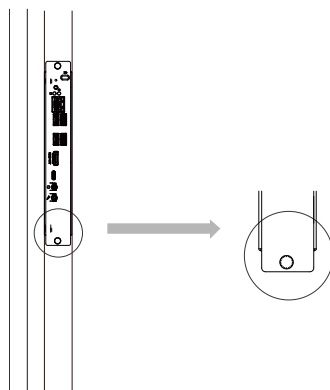
Step 3:

Insert the OPS module into the module slot.



Removal:

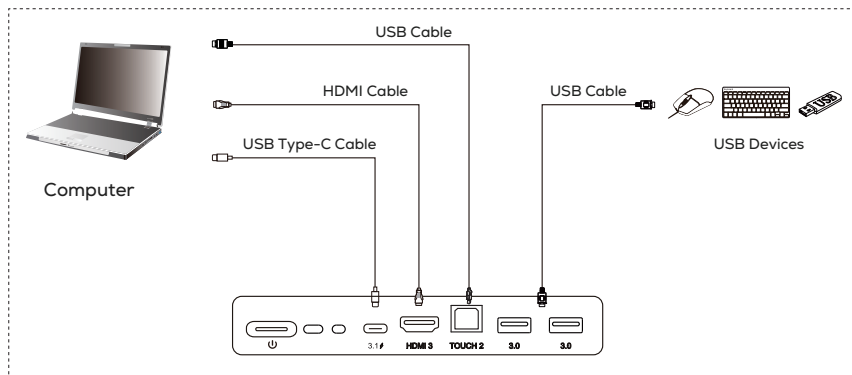
Loosen the screws and release the lock on the OPS module, and then you can remove the OPS module.



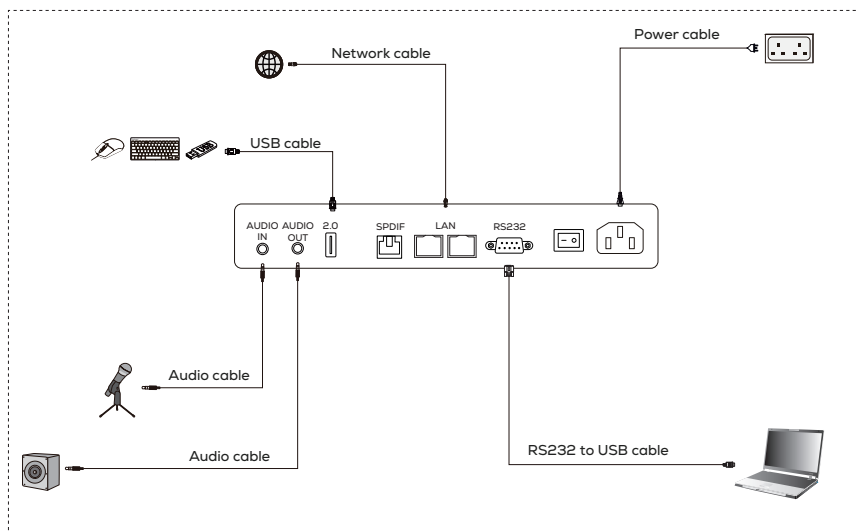
V. Connection

The following diagram shows the examples of connecting the display to some devices.
For the actual use, please refer to your real needs.

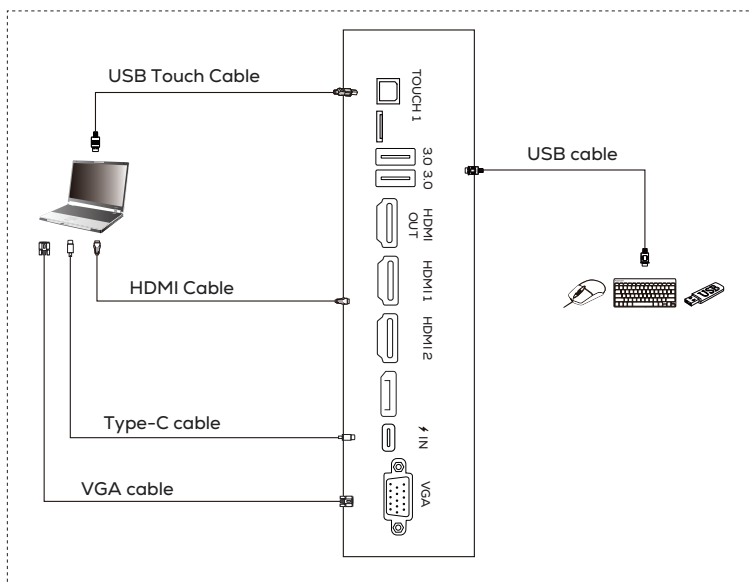
Front:



Bottom:



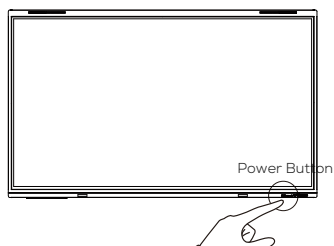
Side:



VI. Initial Setup

Step 1:

1. Connect to the power supply and then press the AC switch to "I".
2. Press the Power button to start the setup.



Step 2:

Follow the steps to set up your E3 display as needed, such as language selection, network setting, data transfer, account login, PIN setting, country or region settings, etc.

VII. Maintenance

To ensure the proper functioning of the product, it is important to keep it free of dust and moisture. Regular cleaning with a soft, dust-free, and dry cloth is recommended. Remember to unplug the product before cleaning.

Cleaning the Screen

1. Please dissolve the fabric softener or detergent in 75% alcohol.
2. Please use a piece of soft cloth and soak it with the solution.
3. Take out the cloth and squeeze it dry before wiping on the screen.

Cleaning the Touch Frame

Please choose dry, soft and dust-free wipes to clean the touch frame.

Unplug Power

To protect the device during stormy weather or when it will not be in use for an extended period of time, it is recommended to unplug the power.

Low Blue Light

This product supports low blue light by default, which can reduce harmful blue light from 415-455 nm, and it does not affect the color display of the screen.

Flicker Free

This product adopts DC dimming, compared with other products, there is no visible and non-visible 0~3000Hz screen flicker, which can reduce eye fatigue.

Tips for eye health

Eye exercises can help minimize eye strain. Slowly roll your eyes to the up, down, left and right. Repeat as many times as needed.

When viewing screens for extended periods, it is recommended to take periodic breaks from viewing. Short breaks of at least 10 minutes are recommended after one hour of continuous viewing.

While taking breaks, users can further reduce eye strain and dryness by focusing on objects that are further away from them for 10-15 seconds, then gaze at something up close for 10-15 seconds. Repeat this up to 10 times.

This exercise reduces the risk of your eyes' focusing ability to "lock up" after prolonged computer work.

Hereby, Guangzhou Shirui Electronics Co., Ltd. declares that the this product is compliant with the essential requirements. The complete Declaration of Conformity may be requested through the following postal address:

MAXHUB EUROPE B.V.

BEURSPLEIN 37, 3011AA ROTTERDAM, NETHERLANDS



This symbol, affixed to the product or its packaging, indicates that the product must not be processed with household waste. It must be brought to an electric and electronic waste collection point for recycling and disposal. By the appropriate disposal of this product you also help in preventing potentially negative consequences for the environment and human health. The recycling of materials helps preserve our natural resources. For further information regarding the recycling of this product, please contact your municipality, local waste disposal centre or the store where the product was purchased.



NOTICE: The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

Energy Star Statement

ENERGY STAR is a U.S. Environmental Protection Agency voluntary program that helps businesses and individuals save money and protect our climate through superior energy efficiency. Products that earn the ENERGY STAR prevent greenhouse gas emissions by meeting strict energy efficiency criteria or requirements set by the U.S. Environmental Protection Agency. The following logo appears on all ENERGY STAR-certified models:

This product qualifies for ENERGY STAR in the "Standard mode" setting and this is the setting in which power savings will be achieved. Changing the Standard mode picture settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating. Refer to EnergyStar.gov for more information on Energy Star program.



The product has Automatic Brightness Control and User Adjustable Backlight functions, users can adjust the backlight in the following ways:

